



# Seminar on How to Handle Financial Disputes by Mediation 如何透過調解處理金融糾紛講座

## Contents

Mediation is now the most effective and trendy dispute resolution approach. Mediators nowadays are facing various kinds of financial disputes relating to financial products and services provided by financial institutions.

Mediation is accessible, efficient and flexible. As a mediator, how would you deal with financial disputes? What is the difference between financial disputes and other types of disputes? This seminar will give you great insights into financial dispute resolution.

## Guest Speaker



**Ms. Denise Cheung**  
MBA, BA, RFC  
President, Asia Pacific of Money Concepts

Denise is a dedicated professional with a distinguished career in the financial services industry for over 15 years. She has unparalleled expertise in all-round financial planning, portfolio construction and management. She has been President of Money Concepts (Asia) since 2010. In addition, Denise is an Accredited General Mediator in Hong Kong with more than 8 years' experience and a Coach of mediation courses

held by Hong Kong Mediation Centre. She is a Panel Mediator in Hong Kong Mediation Centre, Lands Tribunal, Hong Kong Community Mediation Centre, Hong Kong Mediation Services Limited, World Trade Center Macau Arbitration Center and Hong Kong Mediation Accreditation Association Limited. In 2016, she was awarded the Certificate on Training for Professional Mediation Assessor by Mainland – Hong Kong Joint Mediation Center.

Denise has extensive experience in Finance. She writes regular columns about financial market and products for local newspapers. She is often invited for interviews to share financial planning knowledge by local major media, such as TVB, Cable TV, Now TV, RTHK, Hong Kong Economic Times, Apple Daily, Oriental Daily, The Sun, Hong Kong Economic Journal, Ming Pao, Sing Tao Daily, etc. Moreover, she published 2 books on financial planning - 《30歲做百萬富女—財女教理財》 and 《財女商學院—6堂變百萬富女》 in Hong Kong and hosted a radio programme entitled 《財來自有方》 on financial planning for Upwill.org, a Christian online media.

➤ Tuesday, 14 August 2018

➤ 7:15 p.m. - 9:15 p.m. (Registration Time: 6:45 p.m.)

### Venue

Preston Training Centre (普敦培訓中心)  
Rm 408 - 409, 4/F, Fortress Tower,  
250 King's Road, North Point, Hong Kong  
(Fortress Hill MTR Station – Exit B)

Please refer to the following link for details  
<https://goo.gl/maps/4Y8KP7BMmoz>

### CPD

HKMC: 2 points  
HKMAAL: 2 points (Pending)

### Target Audience

Mediators / Lawyers /  
Anyone interested in mediation

### Medium

Cantonese

### Seminar Fee

Panel Members: HK\$150  
Associate Members: HK\$200  
Non-members: HK\$350

## Registration Method

Please submit

- i) the completed enrolment form via the following Google Link:  
<https://goo.gl/forms/deN6EqBOC8CtfQnX2> on or before **7 August 2018**; and
- ii) the seminar fee to Secretariat of Hong Kong Mediation Centre (HKMC) in person or by email or mail on or before **7 August 2018**

## Confirmation

Confirmation will be notified by email upon successful registration on or before 8 August 2018.

## Enquiries

Contact Person: Ms. Irene Lam

Tel: 3620 3076

Email: [membership@mediationcentre.org.hk](mailto:membership@mediationcentre.org.hk)



## Terms and Conditions

- A. Places will be allocated on first-come-first-served basis according to payment date.
- B. Registration must be made by returning the completed enrolment form via google link and sending the crossed-cheque or copy of the bank-in slip to HKMC on or before 7 August 2018. Confirmation will be notified by email upon successful registration on or before 8 August 2018.
- C. If you do not receive any email confirmation from the Secretariat after 8 August 2018, your name will be on the wait list. Your submitted cheque will be voided subsequently by the Secretariat if you have not been assigned a place in the captioned event. If your application fee was made by bank transfer, a cheque will be issued to you as the refund.
- D. Participants must sign in and sign out. CPD Certificates will be issued at the end of the event. **Participants who are late for more than 20 minutes or leave earlier will not be qualified for the completion of HKMC's CPD Points and NO Certificate will be issued.**
- E. If you are not able to attend the captioned event upon receipt of the confirmation email, you are required to inform the Secretariat as soon as you are aware of your unavailability on / before the event date by email. **No refund will be made after confirmation.**
- F. HKMC reserves the right to accept / reject the registration.
- G. If typhoon signal no.8 / above or black rainstorm warning signal is hoisted and not lowered by 2 hours before the seminar starts, the event will be postponed or cancelled. Rescheduled date / time / venue will be announced in due course.
- H. In case of any disputes, HKMC reserves the right to make final decisions.
- I. The event is subject to change at any time without liability.

## Payment Methods

### Cheque

Cheque should be made payable to "Hong Kong Mediation Centre Limited"

### Bank Transfer

Please transfer your seminar fee to HSBC (Account No: 162-242226-001; Account Name: Hong Kong Mediation Centre Limited)

Please write your full name, membership number and seminar name on the back of your cheque or bank-in slip.