

# The 8th Professional Mediator(VOM\*) Certificate Course

## Objectives:

- Train and equip participants to become professional victim-offender mediators
- Learn the skills and procedures of mediation after conflicts
- Allow participants to understand the principles and characteristics of restorative justice and VOM

## Characteristics:

- Co-operating with Griffith University, Australia
- Taught and assessed by the Lead Trainers from Australia
- Small group practice and tutorial class strengthen the micro skills
- The sole certificate recognized by Griffith University (AUS) in Hong Kong

## Course Requirement:

- Qualified candidates for the Professional Victim-Offender Mediator assessment are needed to attend at least 80% of the Course including practice and tutorial

**Venue:** Methodist Centre, 1/F, Aldrich Bay Integrated Services Building, 15 Aldrich Bay Road, Shau Kei Wan, Hong Kong

**Instructors:** Griffith University's Lead Trainers and Guest Speakers from different professions

**Language:** English

**Target:** Legal professions, mediators, disciplinary forces, social workers, educators, or anyone who is interested

**CPD Potints:** **Application successfully accepted by HKMC (30 CPD points) ,HKMMAL (30 CPD points) and ACPA!**

Application in Pending Proceeding (HK LAW SOCIETY)

## Date and Time:

Course:	24th – 26th September 2016 9:30am – 6:30pm (Sat – Mon) ;
Practice and Tutorial#:	27th September 2016 9:30am – 6:30pm (Tue) ;
Assessment#:	28th September 2016 9:30am – 6:30pm (Wed) ;
Graduation:	29th September 2016 7:00pm– 8:30pm (Thu)

## Fee:

HKD \$11,550 (Including one copy of Training Manual)  
**Special offer when apply on or before 1st August 2016**  
- **HKD \$9,700/Person**  
- **Up to 30% discount entitlement offers to you when two or more friends enrolling together**

Quota: First Come First Served Basis

# If necessary, special time arrangement could be made upon the further enquiry

## Course Outline:

1. What is Victim-Offender Mediation
2. Restorative justice Vs Retributive justice
3. The mediator's principles, value and prejudice
4. How VOM launched in the Hong Kong local context
5. Key sequence of VOM stage
6. VOM interviewing skills in pre-mediation stage
7. The mediation skills in whole VOM process
8. Working with offenders e.g. challenging the minimization of offender
9. Working with victims e.g. handling the emotion
10. The emotional flow of offender, victim and their parents/supporters
11. Principle and legislation of mediation
12. Mediator ethics and principles
13. Differentiation of VOM and other types of mediation





循道衛理中心  
Methodist Centre



**Griffith**  
UNIVERSITY  
Queensland, Australia

## About the Trainers

### **Ms. Maryann Hearn**

*Lecturer, Restorative Justice Practices, School of Criminology and Criminal Practices, Griffith University;  
Accredited Youth Justice Convenor*

Maryann is a nationally accredited mediator and youth justice conference convenor, currently lectures in restorative practice for Griffith University in Queensland, Australia and is a committee member of the Queensland Chapter of Restorative Practices International.

Maryann's extensive experience in conflict resolution began in 1988 where she was a police officer in the New South Wales Police Service (Australia).

Her passion and dedication for restorative justice continued when she relocated to Queensland (Australia) in 2001 where she was accredited as one of the Queensland's first youth justice conference convenors, facilitating over 400 youth justice conferences with Queensland Government.

Maryann also practices restorative justice processes in workplaces and educational establishments.

Maryann is also delighted to have the opportunity to participate in the constructive training partnership with the Hong Kong Methodist Centre since 2007.



### **Mr. Malcolm Trotter**

*Trainer, Restorative Justice Practices, Queensland Department of Justice and Attorney – General;  
Accredited Youth Justice Convenor*

Malcolm has worked for the Queensland Department of Justice and Attorney – General since 2006. In that time he has utilised his skills for mediation and conflict resolution to facilitated hundreds of Youth Justice Conferences, train departmental staff, Queensland Police Officers and various community stakeholders.

Malcolm is a qualified trainer and is currently working on legislative reforms in Queensland to broaden Restorative Justice across the sentencing spectrum in Queensland.

Malcolm is motivated to share his knowledge and work with likeminded people who are also passionate about the phenomenon of Restorative Justice.



## About the Guest Speakers

### Professor Iu Ting Kwok

*Practising Solicitor, Mediator, Adjunct Professor, Victim-Offender Mediator*

Iu Ting Kwok (also known as TK) is a HKMAAL accredited mediator (general/family/family mediation supervisor) and has mediated more than 380 cases since April 2010. He is one of the most well sought-after mediators. A Hong Kong senior counsel once described TK's skills as "exemplary and excellent" and that "... TK Iu is a very seasoned and brilliant mediator". He practises law and mediation with Kwok, Ng & Chan, Solicitors & Notaries.

TK teaches negotiation and mediation in Hong Kong major universities. TK speaks at various mediation seminars and workshops including the 3<sup>rd</sup> Asian Mediation Association Conference 2014 and Sanya University Conference 2016.

In addition to holding the HKSJU Adjunct Professorship, TK is also an Adjunct Assistant Professor of Department of Law, HKU; and JC School of Public Health and Primary Care, Faculty of Medicine, CUHK

He has written professional journals for Hong Kong Lawyer, Asian Dispute Review and Asian Journal on Mediation.

He is the author of Chapter 4 – "What are the legal concerns when mediating internationally?" of Asia Mediation Handbook, Sweet & Maxwell (2015).

Since November 2012, TK has been a member of the Regulatory Framework Sub-committee under the Steering Committee on Mediation of the Department of Justice. He is also a member of the Working Group on Apology Legislation. He sits on the Mediation Accreditation Committee of HKMAAL.

TK holds a master degree (with credit) in Arbitration and Dispute Resolution. He is a Fellow of the Chartered Institute of Arbitrators.

He has recently been named as "one of the world's leading commercial mediators" by Who's Who Legal : Mediation 2016.

TK completed The 5th Professional Mediator (VOM) Certificate Course organized by Methodist Centre in 2013.



### Ms. Lui Chi Ying, Wendy

*Lecturer in Law, Accredited Mediator (HKMAAL & HKMC), Accredited Mediation Course Coach, Victim-Offender Mediator*

Wendy is a Lecturer in Law in the Department of Law and Business, Hong Kong Shue Yan University. She obtained her Bachelor of Arts degree from the University of Hong Kong where she also obtained her Master degree with Distinction and was awarded the Father Cronin Memorial Scholarship.

Wendy pursued law from the University of London and has completed the Postgraduate Certificates in Laws in the University of Hong Kong. She obtained her Masters in Laws in Arbitration and Dispute Resolution from the City University of Hong Kong with Distinction and was awarded the Sweet & Maxwell Edlyn Yap Prize.

Currently, Wendy is a PhD candidate in the City University of Hong Kong. Her main research interests are restorative justice, mediation, negotiation and ADR training. Wendy is an accredited mediator of the Hong Kong International Arbitration Centre and the Hong Kong Mediation Accreditation Association Limited. She is a qualified coach for accredited mediation training courses.



Wendy completed The 6th Professional Mediator (VOM) Certificate Course organized by Methodist Centre in 2014.

### Dr. David Dai Lok Kwan, JP

*MBBS (HK), FHKAM, FRCP, LLB (Hons.), Accredited Mediator, Victim-Offender Mediator*

During his 30-year career in the medical profession, Dr. Dai has specialised in geriatric, rehabilitation and pulmonary medicine. He has been the Consultant Geriatrician in the Department of Medicine at Prince of Wales Hospital, Hong Kong, since 2002, and he holds honorary teaching positions at the Chinese University of Hong Kong and Hong Kong University.

In addition, Dr. Dai was a member of several Hong Kong Government Labour and Welfare Bureau steering committees and working groups studying issues relating to community care and residential care services for the elderly. He was a member of several Social Welfare Department committees and panels, and of the Guardianship Board's Panel. Besides, he now serves as the Chairman of the Hong Kong Alzheimer's Disease Association.

In 2009, Dr. Dai obtained his LLB as a personal enrichment, and became an accredited mediator in 2010. These two qualifications enhanced his work in complaint management in the Hospital Authority. Dr. Dai now chairs the Independent Committee for Handling Complaints of the Social Welfare Department from 2015.

In 2012, Dr. Dai was appointed Justice of the Peace. Dr. Dai believes that an ordinary person can contribute to his fellow human through service, courage and passion. After retirement from the Hospital Authority in December, 2015, Dr. Dai has joined Qualigenics as the Clinical Director for Healthcare for the Senior.

Dr. Dai completed The 6th Professional Mediator (VOM) Certificate Course organized by Methodist Centre in 2014.



\*Name list of the guest speakers is according to the sequence of their speeches.

The Professional Mediator (VOM) Certificate Course has always achieved positive feedbacks from the participants, they were surprised and inspired by the idea and vision of **Victim-Offender Mediation**.

Here are some of the feedbacks from the previous Professional Mediator (VOM) Certificate Course graduates.

I was **impressed by the rationale of the approach and the effectiveness of solving conflicts** between victims and the offenders. It's **good to solve conflicts in our daily life**. I have applied the techniques to solve conflicts between my students regarding group assignment and **it did help!** *Felix Cheung (Lecturer)*

The VOM course gave me insights and skills to handle a seemingly impossible situation. I found it **more challenging** than general mediation. The skills acquired are also **conducive to communications with young offenders** I often come across in criminal courts. Both the local instructors and those from Australia were very experienced and inspirational. *Cindy Sin (Barrister)*

VOM participants undergo the magic emotional adventure together, feeling each other's feeling. **They travel from anger, distress and shame towards forgiveness, healing and remorse.**

*Josephine Fung (Mediator)*

The transfer of knowledge from the experienced and insightful speakers opened my eyes and minds to **the concept of Forgiveness**. I was convinced that this service to **empower both the young offenders and victims**. I was glad that I was equipped with the proper skills in the course, the desire to witness the new start of people's lives enabled with love and respect.

*Karen Huan (Mentors for young people)*

I have attended a lot of training courses over the years and, for me, The Australian trainers stand out as two of the best trainers I have come across. Their **knowledge and enthusiasm for VOM is fantastic and infectious!** If you have still to be convinced there is a place for VOM in society, do their training and then see how you feel! Trainers are **well supported by local coaches from the Methodist Centre** who will introduce you to the great work already being done **using VOM with the Hong Kong youth.**

*Heather Douglas (Barrister / Lecturer)*

I learned not only the goals and theories of restorative justice behind VOM, but also acquired new insights via different role plays and group discussions on how the facilitative role and fundamental mediation skills can be used in **improving communication and understanding between the parties.** *Rosita Lui (Mediator)*



## The 8th Professional Mediator (VOM) Certificate Course Application Form

### A) Application Info:

Name: \_\_\_\_\_ ( Chinese) \_\_\_\_\_ ( English)

Date Of Birth: \_\_\_\_\_(Month) \_\_\_\_\_(Day) \_\_\_\_\_(Year)

Occupation: \_\_\_\_\_ Professional Qualification: \_\_\_\_\_

Name Of Organization: \_\_\_\_\_

Highest Achieved Education Level:  University  Post-Secondary  Secondary  Other \_\_\_\_\_

Contact No.: \_\_\_\_\_

Correspondence Address: \_\_\_\_\_  
\_\_\_\_\_

Email: \_\_\_\_\_ Payment Cheque No.: \_\_\_\_\_ (If applicable)

B) Fees (Early Bird application): \$9,700 \$9,000 x 2 (Two together) \$8,080 x \_\_ (Three or above)

\$11,550 (Original Price enroll after 1st August, 2016)

C) Do you need a special time arrangement of assessment and tutorial? YES NO

### D) Personal data (Privacy) Statement

1. Purpose of Collection: Personal Data provided in this application form will be used for the following purposes:(a) to process your application; (b) to communicate with you and (c) to promote activities and courses relate to VOM in the future.
2. Access and Correction Rights: Under the provisions of the Personal Data (Privacy) Ordinance, you have the right to request access to, and correction of any Personal Information that you provide to us. If you wish to access or make corrections to your data, please contact our enquiry hotline (Tel : 25282779)

In the event that you do not wish to receive of any information of programmes, courses or activities in the future, please let us know by ticking the opt-out box below.

Opt-out box

### DECLARATION

1. I have noted the contents of the 'Personal Data (Privacy) Statement' as detailed in the Instructions for Completing the Application Form.
2. I acknowledge that The Methodist Centre reserves the right to cancel the course and amend the content, if necessary.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### E) Information Collection

How did you learn about the workshop? (Please ✓ in the appropriate boxes)

Project Concord Web Site Facebook Page Search Engine Seminar Referred by Friends/Graduates

Others (Please specify): \_\_\_\_\_

Submit the above application form, together with a crossed cheque (make payable to Methodist Centre) in person or by mail to the following address: **1/F, Aldrich Bay Integrated Services Building, 15 Aldrich Bay Road, Shau Kei Wan, Hong Kong.** Or Transfer the fee to our HSBC account (**No.: 162-003-412-004**) and send us the receipt through email: **concord@methodist-centre.com**

Please indicate "**The 8th Professional Mediation (VOM) Certificate Course**" on the envelope, and related information will be replied by call or email.

Any enquiry about the course, please contact **Mr. Cheung** or **Ms. Poon** (Tel: 25282779) for further information.