

MEDIATION WORKSHOP ORGANISED BY
JOINT MEDIATION HELPLINE OFFICE



MANAGING DIFFICULT PEOPLE IN MEDIATION



Topics

- Difficult behavior of people vs. Difficult personalities
- A model for diagnosing difficult behavior
- Strategies for managing difficult behavior
- High Conflict Personalities
- Self-regulation by the mediator

TIME: 2:30-5:30 PM

DATE: 11 DECEMBER 2019 (WED)

SPEAKER: MS. JODY SIN

West Kowloon Mediation Centre, 2 Ying Wa Street,
Sham Shui Po, Kowloon

Biography of Ms. Jody Sin Kar Yu

Ms. Jody Sin is a solicitor, an accredited mediator of the HKIAC, HKMAAL and the Law Society of Hong Kong. She is a distinguished fellow of the International Academy of Mediators (IAM), an IMI-certified mediator and a CINERGY-certified conflict management coach.

In 2019, Jody has been awarded Weinstein JAMS International Fellowship. She has been recognised in Who's Who Legal: Mediation as a prominent mediator in the Hong Kong market whose expertise spans a wide range of disputes. Currently, Jody runs a full-time mediation practice where she mediates a broad spectrum of disputes, including discrimination, employment and workplace disputes, insurance, professional indemnity, shareholder disputes, commercial and property.

Jody has also worked tirelessly to bring mediation into the public consciousness. She is an adjunct professor with HKU SPACE and a certified trainer of Mediation Training Institute (MTI), teaching different programmes on mediation and negotiation. She is a member in the Steering Committee on Mediation of the Department of Justice and the vice-chairperson of the Hong Kong Mediation Council (a division of the HKIAC). Jody is also a committee member of the Mediation Committee and Mediator Admissions Committee of the Law Society of Hong Kong.

Date	:	11 December 2019 (Wednesday)
Time	:	2:30 pm - 5:30 pm
Venue	:	West Kowloon Mediation Centre, 2 Ying Wa Street, Sham Shui Po, Kowloon
Language	:	English & Cantonese
Registration Fee	:	Early Bird (by 29 November 2019): HK\$ 800 (Member*); HK\$1,000 (Non-member) Original - HK\$ 1,500
CPD*	:	HKMAAL (Pending**) HKIAC (Pending**) The Law Society of Hong Kong (Pending**) Hong Kong Mediation Centre (Pending**) FDRC (3 points)
Registration	:	Online Registration (Click Here)
Deadline	:	6 December 2019 (Friday)
Payment Method	:	1. By Cheque: Please make a crossed cheque payable to "Joint Mediation Helpline Office" and send to JMHO, West Kowloon Mediation Centre, 2 Ying Wa Street, Sham Shui Po, Kowloon. Please write your name, contact number, and your membership no. of JMHO member organisations (if applicable), on the back of the cheque 2. By Bank Transfer: Please transfer the amount to JMHO's bank account (HSBC: 808-782569-001) and send the copy of the bank-in slip to JMHO by email (seminar@jointmediationhelpline.org.hk) or fax ((852) 2899 2984)

(* Members of JMHO member organisations and mediators of JMHO's Mediator Mentorship Scheme)

(** Pending CPD registration approval from the organisations)

Terms and conditions:

1. All registrants should complete the online registration form.
2. Seats will be allocated on a first-come-first-served basis.
3. Registration will be confirmed upon receipt of payment. Confirmation will be issued by email. No refund will be made after confirmation.
4. JMHO reserves the right to accept or reject any registration. Notification and refund will be made in case of rejection.
5. JMHO reserves the right to modify, postpone or cancel the workshop.

For enquiry: 2530 5997; 2901 1224;
seminar@jointmediationhelpline.org.hk