

# Mediator Mentorship Scheme Skill Enhancement Webinar: Effective Use of Intake Session and Emotions Handling to Facilitate Mediation Success

Date | 9 November 2021 (Tuesday)  
Time | 2:30pm – 4:30pm  
Speaker | Mr. Patrick Chung Kwok Shing

## Topics covered in the webinar:

- What makes an intake effective
- Skills set that required for intake session
- Emotions is “good” or “bad” in mediation
- Techniques and tips on handling emotions in mediation
- Cases sharing

## CPD:

- Hong Kong Mediation Centre  
(Pending CPD registration approval from the organisation )
- FDRC

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# Biography of Mr. Patrick Chung Kwok Shing

- Mediation Services Coordinator of Hong Kong Family Welfare Society
- Accredited Family Mediation Supervisor

He is an experienced family mediation supervisor, general mediator and counsellor of Hong Kong Family Welfare Society. He has conducted over 900 family mediation cases since 2006. He has extensive experiences in mediation and counselling, supervision work on mediation and mediation training.

He has been the trainer of Accredited Family Mediation Training courses since 2012 (accredited by HKIAC/HKMAAL). He conducted live supervision of Family Mediation for over 80 trainees including lawyers, psychologists, lecturers, social workers and other helping professions. He also conducted various Family Mediation Training CPD Workshops and Mediation Trainings for different Government Departments, Universities and Social Services Agencies since 2009.

## **Payment Method:**

By Cheque Only: Please make a crossed cheque payable to "Joint Mediation Helpline Office" and send to JMHO, West Kowloon Mediation Centre, 2 Ying Wa Street, Sham Shui Po, Kowloon. Please write your name and contact number on the back of the cheque.

## **Terms and Conditions:**

1. All registrants should complete the online registration form.
2. Registration will be confirmed upon receipt of payment. Confirmation will be issued by email. No refund will be made after confirmation.
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