



## Seminar on Mediation for Property Management Disputes 物業管理糾紛調解研討會

Organized by **Continuing Professional Development & Membership Committee (CPDMC)**

### ➤ Contents

Disputes in building management counts a major part of community disputes. The changing styles of property development, increasing awareness of owners' right and characteristics of Owners Incorporation are contributing different importance towards a good property management and harmonious society. The talk will take the mediators through the common disputes in Property Management and understanding on related legislations, Deed of Mutual Covenant and Building Management Ordinance (Chapter 344). Illustrate with court cases and practical experience sharing.

### ➤ CPD Points Granted:

- 2 CPD points approved by HKMC
- 2 CPD points approved by HKMAAL

### ➤ Guest Speakers

**Cllr. CHIU Ka Yin Andrew** BSocSc, MPA, MCAPAM, MHKPAA, CIHM

Cllr Andrew Chiu is an Elected Member of HKSAR Eastern District Council, member of Commonwealth Association for Public Administration and Management (CAPAM), Hong Kong Public Administration Association (HKPAA) and Chartered Institute of Housing (CIH). Besides, he is a HKMC accredited mediator, HKMAAL general mediator, Coach and Assessor. Currently he also serves HKMC as Vice-President, JMHO as Director, and HKMAAL as Member of Communications & Publicity Committee.

Andrew has over 10 years experience in public affairs and community services in Hong Kong. He was appointed as a member of Public Affairs Forum by the Home Affairs Bureau of HKSAR Government. He has solid experiences in providing mediation services for resolving community and property management related disputes. He was invited by several public utilities as guest trainer to share practical dispute resolution skills to handle local politics. He voluntary as one of the co-authors for a mediation public education booklet written in Chinese named “爭議解決調解手冊” which supported by the Working Group on Mediation chaired by the Secretary for Justice in 2009.

**Mr. KWAN Wai King Frankie** MBA, RPHM, MHKIH, AHKIARB

Mr. Frankie Kwan is a Registered Professional Housing Manager and member of Hong Kong Institute of Housing. Besides, he is a HKMC accredited mediator, HKMAAL general mediator, Coach and Assessor. Currently he also serves HKMC as Vice-President and JMHO as Alternate Director.

Frankie has over 25 years experience in facility management and property management in serving major developers and international surveyor firms in Hong Kong. He has solid experiences in providing mediation services for resolving land and property management related disputes. He speaks frequently at mediation workshops and seminars organized by HKMC and other professional bodies. He has authored publication in Housing Dynamics of HKIH.

➤ Host

**Mr. LAW Chi Kei, Jacky**

Chairperson, CPD & Membership Committee, HKMC  
Council Member, HKMC

<b>Date and Time:</b>	<b>26<sup>th</sup> August 2014 (Tuesday), 7:00 p.m. – 9:00 p.m.</b>
<b>Registration Time:</b>	<b>6:30 p.m.</b>
<b>Venue:</b>	<b>Hong Kong Mediation Centre 21/F., Success Commercial Building, 245-251 Hennessy Road, Wan Chai, Hong Kong</b>
<b>Target Audience:</b>	Panel Members / Associate Members
<b>Language:</b>	Cantonese
<b>Fee:</b>	Panel Members: HK\$50.00 Associate Members: HK\$100.00
<b>Payment Method:</b>	Crossed-cheque payable to “Hong Kong Mediation Centre Limited” and send it to “21/F., Success Commercial Building, 245-251 Hennessy Road, Wan Chai, Hong Kong” Please write down your Full Name, Membership Number and Event Name at the back of the cheque.
<b>Registration Period:</b>	<b>on or before 23<sup>rd</sup> August 2014 12:00 noon</b>
<b>Enquires:</b>	Please contact <b>Mr. Zero Wan</b> Tel: 3620 3075 Email: membership@mediationcentre.org.hk

➤ Registration Method

Please complete the registration form via the link below:

[https://docs.google.com/forms/d/1y4RVtO2y9i1Sd9\\_7f1G94Se-c8ZjCwt\\_u81zG7hy-4/viewform?c=0&w=1&usp=mail\\_form\\_link](https://docs.google.com/forms/d/1y4RVtO2y9i1Sd9_7f1G94Se-c8ZjCwt_u81zG7hy-4/viewform?c=0&w=1&usp=mail_form_link)

**Remarks:**

- A. Places will be allocated on first-come-first-served basis.
- B. Registration must be made by returning the completed registration form via google link on or before 23<sup>rd</sup> August 2014 and sending the crossed-cheque to HKMC on or before 26<sup>th</sup> August 2014. Confirmation will be notified by email upon successful registration on 23<sup>rd</sup> August 2014.
- C. If you do not receive any email confirmation from the Centre by 23<sup>rd</sup> August 2014, your name will be on the waiting list. Your submitted cheque will be voided subsequently by the Centre if you have not been assigned a place in the captioned event.
- D. Participant must sign in and sign out. CPD Certificate will be issued at the end of the seminar/workshop. **Participants who are late for more than 20 minutes or leave earlier will not be qualified for the completion of CPD Points and NO Certificate will be issued.**
- E. If you are not able to attend the captioned event after the receipt of the confirmation email, you are required to inform the Secretariat as soon as you are aware of unavailability on / before the event date **by email**. For those who are absent without prior notice, their enrollments may be affected in future. **No refund will be made after confirmation.**
- F. HKMC reserves the right to accept/reject the registration.
- G. If typhoon signal no.8 or black rainstorm warning signal is hoisted and not lowered by 4pm, the event will be postponed or cancelled. Rescheduled date/time/venue will be announced in due course.
- H. The event is subject to change at any time without liability.