



Seminar on Medical Mediation and Apology Legislation

醫療調解與道歉法的制訂

Organized by CPD & Member Services Committee (CPDMSC)

➤ Contents

It is not uncommon to see medical related disputes happen all the time. The existing dispute resolution procedure and complaint handling mechanism have been criticized as ineffective to resolve such disputes in Hong Kong. Apart from monetary claim, some patients and their families involved in medical disputes would expect receiving apology from the medical professionals and/or the hospital so as to smooth their sorrow and relieve their soreness. In fact, making an apology at the right time can be highly conducive to the conclusion of an amicable settlement.

Regarding this, the Steering Committee on Mediation of Secretary for Justice is currently studying on the desirability of introducing apology legislation in Hong Kong which would lead to a new leaf to the dispute resolution approaches in Hong Kong, in particular a substantive impact on the medical disputes. The SAR government is planning to make public consultation on the apology legislation shortly.

The discussion will focus mainly on providing an analysis of medical disputes and making an apology in medical incidents in the view of a mediator. The speaker will also give an overview of apology legislation and share his insights in training in making an apology.

➤ CPD Points Granted:

HKMC: 1.5 points; HKMAAL: Pending;

➤ Guest Speaker

Dr Dai Lok Kwan, David JP
MBBS (HK), FHKAM, FRCP, LLB (Hons.)

During his 30-year career in the medical profession, Dr Dai has specialised in geriatric, rehabilitation and pulmonary medicine. He has been the Consultant Geriatrician in the Department of Medicine at Prince of Wales Hospital, Hong Kong, since 2002, and he holds honorary teaching positions at the Chinese University of Hong Kong and Hong Kong University. In addition, Dr Dai was a member of several Hong Kong Government Labour and Welfare Bureau steering committees and working groups studying issues relating to community care and residential care services for the elderly. He was a member of several Social Welfare Department committees and panels, and of the Guardianship Board's Panel. Besides, he serves as the Vice-chairman of the Hong Kong Alzheimer's Disease Association, and he is its Immediate Past President. In 2009, Dr Dai obtained his LLB as a personal enrichment, and became an accredited mediator in 2010. These two qualifications enhanced his work in complaint management in the Hospital Authority. Dr Dai is the Consultant of Hong Kong Mediation Centre. Dr Dai now chairs the Independent Committee for Handling Complaints of the Social Welfare Department from 2015. In 2012, Dr Dai was appointed Justice of the Peace. Dr Dai believes that an ordinary person can contribute to his fellow human through service, courage and passion.

➤ **Host**

Mr. YAU Lut Pong, Leo

Council Member of Hong Kong Mediation Centre
Co Chairperson of CPD and Member Services Committee

Date and Time:	16th July 2015 (Thursday), 7:15 p.m. – 8:45p.m.
Registration Time:	6:45 p.m.
Venue:	Preston Training Centre Classroom 5, Rm 408 - 409, 4/F, Fortress Tower, 250 King's Road, North Point, Hong Kong (Fortress Hill MTR Station – Exit B) Please find the attached map for your reference.
Target Audience:	Panel Members / Associate Members / Non-members
Language:	Cantonese
Fee:	Panel Members: HK\$100 Associate Members: HK\$150 Non-members: HK\$200
Payment Method:	1) Crossed-cheque: Payable to “Hong Kong Mediation Centre Limited” and send it to “21/F., Success Commercial Building, 245-251 Hennessy Road, Wan Chai, Hong Kong”. Please write down your Full Name and Membership Number at the back of the cheque; OR 2) Bank transfer: Please provide Bank-in Slip and state your Full Name and Membership Number. Bank Name: The Hongkong and Shanghai Banking Corporation Ltd (HSBC) Bank Account Name: Hong Kong Mediation Centre Limited Bank Account Number: 162-242226-001
Registration Period:	on or before 6th July 2015
Enquires:	Please contact Ms. Kayley Wong Tel: 3620 3076 Email: membership@mediationcentre.org.hk

➤ **Registration Method**

Please complete the registration form via the link below:

https://docs.google.com/forms/d/1MxF8CNJH51kGyi5XjINrP8sENL7nRxT8t3koTtEcBks/viewform?usp=send_form

Remarks:

- A. Places will be allocated on first-come-first-served basis.
- B. Registration must be made by returning the completed registration form via google link on or before 6th July 2015 and sending the crossed-cheque or copy of the bank-in slip to HKMC on or before 7th July 2015. Confirmation will be notified by email upon successful registration on or before 8th July 2015.
- C. If you do not receive any email confirmation from the Secretariat on or before 8th July 2015, your name will

be on the waiting list. Your submitted cheque will be voided subsequently by the Secretariat if you have not been assigned a place in the captioned event. If your application fee was made by bank transfer, a cheque will be issued to you as the refund of the payment.

- D. Participant must sign in and sign out. CPD Certificate will be issued at the end of the event. **Participants who are late for more than 20 minutes or leave earlier will not be qualified for the completion of HKMC's CPD Points and NO Certificate will be issued.***
- E. If you are not able to attend the captioned event after the receipt of the confirmation email, you are required to inform the Secretariat as soon as you are aware of unavailability on / before the event date **by email**. **No refund will be made after confirmation.***
- F. HKMC reserves the right to accept/reject the registration.*
- G. If typhoon signal no.8 or black rainstorm warning signal is hoisted and not lowered by 4pm, the event will be postponed or cancelled. Rescheduled date/time/venue will be announced in due course.*
- H. The event is subject to change at any time without liability.*