



# Seminar on The Role of Insurer in Mediation

Proudly Organised by PR & Membership Committee (PRMC)

## ➤ Contents

- (1) Hong Kong's Mediation development in Insurance Industry
- (2) The role of insurer in mediation
- (3) Strategy of Insurer
- (4) The challenges faced by Insurer in mediation
- (5) Q & A Session

## ➤ Guest Speakers

### **Ms. Fanny Fung**

***HKMC Accredited Mediator, Mediation Assessor & Senior Instructor***

Member of the Education and Professional Training Committee,  
Member of Assessment & Accreditation Committee

Fanny heads the claims department of a general insurance company. Fanny has profound mediation experiences in the areas of Personal Injury, Employees' Compensation Case, Building Management Disputes and Commercial Disputes. Fanny has given various talks on mediation to community and speaker of a live radio programme on how to handle conflicts as a mediator and 5th Annual General Insurance Hong Kong Conference on Mediation organized by Australia and New Zealand Institute of Insurance and Finance.

## ➤ Host

### **Cllr Andrew CHIU**

***HKMC Accredited Mediator, Mediation Assessor & Instructor***

Vice-President,  
Past Chairperson of PR & Membership Committee,  
Alternative Director of Joint Mediation Helpline Office Ltd

<b>Date and Time:</b>	<b>20<sup>th</sup> March 2013, 7:00pm – 9:00 pm</b>
<b>Venue:</b>	<b>Room 201, 2/F, Hong Kong Management Association, Pico Tower, 66 Gloucester Road, Wanchai, Hong Kong (Note “H” in the map below)</b>



<b>Target Audience:</b>	HKMC Panel Members and Associate Members (Panel members who have insufficient CPD will have higher priority.)
<b>Language:</b>	Cantonese
<b>Fee:</b>	Free-of-charge
<b>Seat:</b>	<b>140 max</b>
<b>Registration Period:</b>	<b>On or before 15<sup>th</sup> March 2013 (12:00nn)</b>
<b>Enquires:</b>	Please contact <b>Mr. Andy LAU</b> Tel: 3620 3076 Email: admin@mediationcentre.org.hk

## ➤ Registration Method

Please complete the registration form via the link below:

<https://docs.google.com/forms/d/172HTB2IvXMaSNLzcYTrzshAHjAmAewPTTIThjVzEkBg/viewform>

**Remarks:**

- A. *Registration must be made by completing the online registration form. Confirmation will be notified by email upon successful registration.*
- B. *If you have not received an email confirmation on your registration from the Centre on 15<sup>th</sup> March 2013, you have not been assigned a place to the seminar.*
- C. *Participant must sign in and sign out. Attendance certificate will be issued at the end of the seminar. CPD Certificate will be issued at the end of the seminar/workshop. Early departure of the seminar will not be qualified for the completion of CPD Points and NO Certificate will be issued.*
- D. *If typhoon signal no.8 or black rainstorm warning signal is hoisted and not lowered by 4pm, the event will be postponed. Rescheduled date/time/venue will be announced in due course.*